



# SECURE AR

Working with **you** towards **success**.



Our revenue cycle management service ensures compliance with coding requirements and reduces the cost and time to successfully complete the billing cycle.

- **On time accurate claim submission** – Inmediata combines expert coding with enabling technology and analytics to achieve the fastest possible claim submission times. Whether we're coding fee-for-service or encounters for a capitated visit, we work with our customers to reduce waste and rework in the revenue cycle process. We ensure coding compliance through supporting clinical documentation, a process that creates integrity in the claim submission process.
- **High first pass payment rates** – Our best in class claim rules engine is leveraged to find errors before the claim is submitted. This insures the highest possible first pass payment rate.
- **Payment posting and denial follow up** – Automated payment posting ensures balances for clean claims are closed quickly and follow up efforts are focused on denied claims. Inmediata leverages business intelligence to identify the best solution for a defect that will result in payment. This combination of automation, business intelligence, and effective workforce management ensures that denials are worked timely, efficiently, and outstanding balances are closed.

## FOCUS ON PATIENT CARE

Paperwork and other legal and administrative tasks require time. However, we know that most of your time is dedicated to taking care of your patients. This means that by outsourcing your revenue cycle management, you will focus your time on subjects that matter the most to you.

## OPTIMIZE EFFICIENCY

Success and efficiency are only achieved by working with the experts. Counting with expert assistance in your healthcare will guarantee that you have a strategic service plan to optimize profitability.

## INCREASE REVENUES

Increasing efficiency and reducing the denial rate will directly increase your revenues and profits. Experts will help you ensure you have every document, medical codes, and all steps for the process optimized. This helps to get more revenues because all your medical billing cases will be covered.

*Inmediata has given us the tools to better manage our organization and allocate our resources to be more productive. Thanks to Inmediata, we're now operating at an optimal level and have more time to care for our patients.*

*– Cardiovascular Institute of Carolina*

**We measure what matters** – Inmediata makes a service level commitment for each step in the revenue cycle and we continuously measure performance against that commitment to ensure our customers have maximum visibility into their revenue cycle. We believe you should always know the status of every claim and what is being done to close the balance. Accounts Receivable Days is the gold standard in any revenue cycle management service, and we strive to achieve the lowest possible AR Days. Whether its submission lag, first pass payment rate, payment posting lag, denial follow-up success, or overall collection rate, we show you exactly how we’re performing at every step of the way.

**We’re your partner for success** – We understand the importance of earning your trust before we begin servicing your revenue cycle. This starts with an assessment of your practice to insure we are successful together. Inmediata has developed a proven method for optimizing revenue cycle and this must be matched against your current practices. Our experienced implementation team will identify any gaps in knowledge, technology, or workflow and we will work with you to remove these prior to implementation. This will include an analysis of clinical documentation to insure we can meet our coding quality standards.

## What you get from Inmediata:



### Un-paralleled support

- ✓ Once call resolution on 99% of all issues.
- ✓ Direct access to a dedicated team for customer and technical support.
- ✓ Support provided by phone, internet, chat and in person.
- ✓ Online or onsite training.
- ✓ No set up or implementation fees.



#### EXPERIENCE

Over 15 years supporting more than 300 provider specialties



#### SCALE

More than 10,000 customers



#### AVAILABILITY

24/7 access using cloud-based application



#### COMPLIANCE

Compliant with HIPAA, CMS and ONC requirements



#### VALUE

No costly systems & servers to purchase



#### SECURITY

Industry leading security with our data safely stored in the cloud.

## CERTIFICATIONS

