



SECURE TRACK / WEBSERVICES

Real-time Transactions and Seamless Integration



Inmediata' Web Services solution provides an interface for our enterprise and trading partner customers "Vendor" to seamlessly integrate our clearinghouse solution. This saves times and creates efficiency in the workflow associated with the revenue cycle by being able to insert transactions needed at any point in the revenue cycle.

Web Services removes or greatly reduces the need for providers to have to login to 3rd party applications which adds efficiency to the revenue cycle management process.

- The Inmediata Web Services solution utilizes SOAP (Simple Object Access Protocol), which is a standards-based web services access protocol.
- The purpose of the Inmediata Web Services is to provide a communication platform for our trading partners "Vendor", allowing integration of their HIPAA Billing Process with SecureTrack.
- It's designed to assist those who send files to SecureTrack using the HIPAA X12 standard formats for all transactions regulated by HIPAA (270\271, 837P, 837I, 837D, TA1, 997, 277U, 835) and custom files.
- Web Services relies exclusively on XML to provide messaging services, which works well over the internet.
- One of the most important Web Services feature is the integrated eligibility in real-time.
- Accessing the integrated Real-Time eligibility guarantees substantial efficiencies in response time in seconds, accurate information directly from the insurers and eliminates or minimizes data entry, access to individualized portal and open internet connections.
- The is a very important feature of Web Service, because without it the vendor partner would be left guessing as to why things didn't work.
- The error reporting even provides standardized codes so that it's possible to automate some error handling tasks in your code.

What you get from Inmediata:



Un-paralleled support

- ✓ One call resolution on 99% of all issues.
- ✓ Direct access to a dedicated team for customer and technical support.
- ✓ Support provided by phone, internet, chat and in person.
- ✓ Online or onsite training.
- ✓ No set up or implementation fees.



EXPERIENCE

Over 15 years supporting more than 300 provider specialties



SCALE

More than 10,000 customers



AVAILABILITY

24/7 access using cloud-based application



COMPLIANCE

Compliant with HIPAA, CMS and ONC requirements



VALUE

No costly systems & servers to purchase



SECURITY

Industry leading security with our data safely stored in the cloud

CERTIFICATIONS

