



# SERVICES YOU TRUST FOR HEALTH

Helping your do what you do best  
Software and Services for the Health care Industry



# INMEDIATA

Services you trust for health.



# WHO IS INMEDIATA

Inmediata is Services You Trust for Health. With over 15 years as the market leader, Inmediata Health Group has been at the forefront in the development of innovative and secure health information systems to reduce administrative costs and improve population health. Inmediata provides proven solutions to optimize and bring greater visibility into administrative and clinical operations. Our company has become the most trusted resource for physicians, dentists, hospitals, labs, medical schools and payers in Puerto Rico because we believe in what they do – and we are with them every step of the way!

## WHAT WE DO

Provide software and services that ensure that our thousands of customers throughout the island can manage their operations successfully. Our solutions also provide access to reliable information so that our customers work with the technology they need to guarantee the well-being and satisfaction of their patients. Inmediata's main products have transformed clinical organizations through their multiple features that increase operational productivity with our expert coding system.

## MARKETS WE SERVE

-  **Hospital Systems**
-  **Physicians**
-  **Specialist**
-  **Laboratory**
-  **Payers**
-  **Pharmacy**
-  **Dentists**

## OUR VALUE PROPOSITION

Organizations that leverage our software and services can improve population health, enhance the patient experience and lower the cost of care.

# What you get from Inmediata!

## CARE COORDINATION



### EXPERIENCE

Over 15 years supporting more than 300 provider specialties



### SCALE

More than 10,000 customers



### AVAILABILITY

24/7 access using cloud-based application



### COMPLIANCE

Compliant with HIPAA, CMS and ONC requirements



### VALUE

No costly systems & servers to purchase



### SECURITY

Industry leading security with our data safely stored in the cloud





## SECURE VALUE

Gives you time to **care**.

SecureValue is a combination of services and software that allows doctors to maximize the value of their population health incentives.

Inmediata combines Care Coordination know-how with enabling technology to simplify the process for providers seeking compliance with Star's quality measures.

In partnership with your practice, our care managers use and integrated set of clinical & financial data to risk stratify patients, assign them to care plans, track gaps in care and monitor the overall success in achieving the quality measure goals.

-  **Reduce unnecessary readmissions**
-  **Improve patient safety & satisfaction**
-  **Improve productivity & compliance**
-  **Engage patients in their own care**

MAXIMIZE THE VALUE OF POPULATION HEALTH INCENTIVES









## SECURETRACK

Beyond the transmission, an analytical solution...

Our clearinghouse leverages our business rules and facilitates the claims process, validations, analysis and follow-up.

SecureTrack is a full featured clearinghouse solution that seamlessly integrates with both practice management system and electronic health record solutions to bring unparalleled simplification and efficiency to the practice.

-  **Verify eligibility of the patient**
-  **Generate a claim for submission**
-  **Apply business rules to claims**
-  **Payment matching**
-  **Manage the clearinghouse process using analytics**
-  **Automate file transactions**







POWERFUL SOLUTIONS THAT HELP YOU IMPROVE YOUR FINANCIAL AND OPERATIONAL PERFORMANCE.

## SECURECLAIM

Connecting Providers to their patients...  
Anytime... Anywhere.

Our practice management solution helps the medical office reduce their administrative costs by improving productivity with a comprehensive and visible claim billing process that promotes profitability.

SecureClaim is a full featured practice management solution that seamlessly integrates with both clearinghouse and electronic health record solutions to bring unparalleled simplification and efficiency to the practice. SecureClaim supports multiple specialty types including medical, dental, allied health and ambulance. Also, supports billing for professional, dental, and institutional claims.

-  **Simplifies patient registration**
-  **Includes full featured clearinghouse features to check eligibility**
-  **Provides electronic super bills that can be customized to the providers needs, improving billing productivity**
-  **Insures you are billing from the most current libraries of procedure, modifier and diagnosis codes.**
-  **Simplify payment posting by automatically processing electronic remittance advice files.**
-  **Based on criteria created by the user, zero payment remittance advices are routed to a denial follow up work cue.**




ENHANCE THE PATIENT EXPERIENCE, IMPROVE POPULATION HEALTH AND LOWER THE COST OF CARE. ALL WHILE BEING PRODUCTIVE AND EFFICIENT.

# SECUREALLY

Stands for integrity.

Manage claims and adjudication processes for payers through a reliable system.

SecureAlly is a business process outsourcing solution for claims adjudication administered by a dedicated, knowledgeable, and accessible team of professionals insuring the highest levels of timeliness and accuracy.

-  **Currently managing over 1.3 million lives in Puerto Rico.**
-  **Administering claims for 500k lives in government sponsored health plans.**
-  **Connected with over 80% of providers and hospitals through electronic billing systems owned by Inmediata.**





# SECUREAR

Work with **you** towards **success**.

Our expert team of professionals and certified coders help you increase revenues and save time.

Keep your operations running smoothly and get your revenues growing. SecureAR combines our industry leading practice management system with an expert coding and payment accuracy

team to lower your cost of collections. Inmediata uses advanced analytics to drive quality and productivity into the revenue cycle process. This insures that claims are accurate, coded quickly, and that payment denials are repaired timely.

-  **One-time accurate claim submission**
-  **High first pass payment rates**
-  **Payment posting, and denial follow up**
-  **We measure performance and provide status of every claim including: submission lag, first pass payment rate, payment posting lag, denial follow up, overall collection rate.**



# HOW CAN WE **HELP** YOU SUCCEED? WITH THE INMEDIATA WAY!

## A MESSAGE FROM OUR CEO

“ We want to make a difference by creating enabling technology and processes to improve population health, enhance the patient experience and lower the cost of care. Our company has become the most trusted resource for physicians, dentists, hospitals, labs, medical schools and payers in Puerto Rico because we believe in what they do – and we are with them every step of the way!

”

Mark Rieger

*Inmediata Health Group, CEO*

## Un-paralleled support

- ✓ One call resolutions on 99% of all issues.
- ✓ Direct access to a dedicated team for customer and technical support.
- ✓ Support provided by phone, internet, chat and in person.
- ✓ Online or onsite training.
- ✓ No set up or implementation fees.





[www.inmediata.com](http://www.inmediata.com)

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