



# SECURE TRACK ATTACHMENTS

Optimize your financial performance with **Electronic Attachments**.



**Inmediata's SecureTrack Attachments** ad-on feature is an electronic solution for providers and payers who want to improve revenue cycle efficiency using a digital process to submit chart notes and the results from diagnostic testing.

Our solution electronically delivers the additional information as attachments to payers through an online portal that indexes the documents for both parties.

## DRIVE EFFICIENCY

Including attachments in claims reduce rejection rates and re-submit efforts. According to the AMA, the expense of inefficient healthcare claims processing, payment, and reconciliation comprises 10-14% of practice revenue. The benefit of having an electronic attachment solution to efficiently submit claims, is that changes can be made instantly, prior to submission, so claims can get paid faster, rather than waiting weeks for a denial and having to re-submit them for payments.

## MAXIMIZE VALUE

Increase volume of electronic transactions since there is no need to send a paper claim with a paper attachment. You can now reduce the administrative burden and cost associated with existing paper workflows. With attachments you can improve accuracy and save time by ensuring payer-specific documentation and information is attached.

- Allows digital attachments to be connected to a specific EDI transaction, enabling users to associate and review the claim and supporting documents required for payment.
- Electronically delivers attachments to the payer through the clearinghouse application.
- Eliminate denials where the payer requests additional documentation to pay the claim.
- Payer requirements can be preconfigured within the clearinghouse application.
- Reduce the administrative burden and cost associated with mail and paper.
- Save time by ensuring payer-specific documentation is provided digitally.
- Easily track and manage claims and their associated attachments.

***Simple, Accurate, and fast...  
SecureTrack Attachments,  
the only solution on the island.***

## What you get from Inmediata:



### Un-paralleled support

- ✓ One call resolution on 99% of all issues.
- ✓ Direct access to a dedicated team for customer and technical support.
- ✓ Support provided by phone, internet, chat and in person.
- ✓ Online or onsite training.
- ✓ No set up or implementation fees.



#### EXPERIENCE

Over 15 years supporting more than 300 provider specialties



#### SCALE

More than 10,000 customers



#### AVAILABILITY

24/7 access using cloud-based application



#### COMPLIANCE

Compliant with HIPAA, CMS and ONC requirements



#### VALUE

No costly systems & servers to purchase



#### SECURITY

Industry leading security with our data safely stored in the cloud

## CERTIFICATIONS

